



THÖNI CARE

THÖNI SUSTAINABLE SOLUTIONS

OUR SERVICE APPROACH





With THÖNI CARE, you can trust in our comprehensive, tailored service. Together, we identify how your plant can be operated sustainably and efficiently over the long term. Our aim is to support you in achieving your individual goals while making effective use of your plant's potential.

OUR SERVICE PACKAGES

OPERATIONAL SUPPORT	- support in operations management - support in troubleshooting - continuous exchange and remote monitoring
SERVICE HOTLINE	- available via a dedicated service hotline outside office hours
INSPECTION AND MAINTENANCE	- inspection of agreed plant components - performance of agreed maintenance work - elimination of damage and defects on site - provision of inspection and maintenance reports with recommendations for action
SPARE PARTS AND WEAR PARTS MANAGEMENT	- advice on on-site inventory management - supply of original parts in their latest version - professional replacement of components by our specialists - availability of parts with long procurement times
BIOLOGICAL SERVICE	- continuous monitoring of biological processes - ongoing process optimization - evaluation of the use of additives
PLANT INSPECTION AND OPTIMIZATION MANAGEMENT	- evaluation of the current status and optimization potential - development of a customized optimization concept - implementation of adjustments to support full utilisation of the plant's potential



thöni

We built your plant, so naturally we are perfectly familiar with its construction. We also know how to operate the system to extract its full potential. With our THÖNI CARE all-round service, you benefit from our many years of specific experience with the plant technology we offer. We will put together a service package that is coordinated precisely to match your THÖNI plant. The benefit to you is that your plant remains in top condition and you can precisely plan your servicing and maintenance costs.

SMART SERVICE CENTER

- Integrated communication tool
- Automated and secure data management
- Customizable software modules

When operating a biogas plant, operators are faced with the daily challenge of linking complex data. The Thöni Care - Smart Service Center offers a comprehensive service that enables central documentation of your plant data, work, inspections and analyses. The dashboard system can be customised according to your needs. The quality and security of your data is ensured by applying the highest standards; it is not possible to influence the system control. Not only can the efficiency and performance of your and our processes be increased, but also that of your plant.

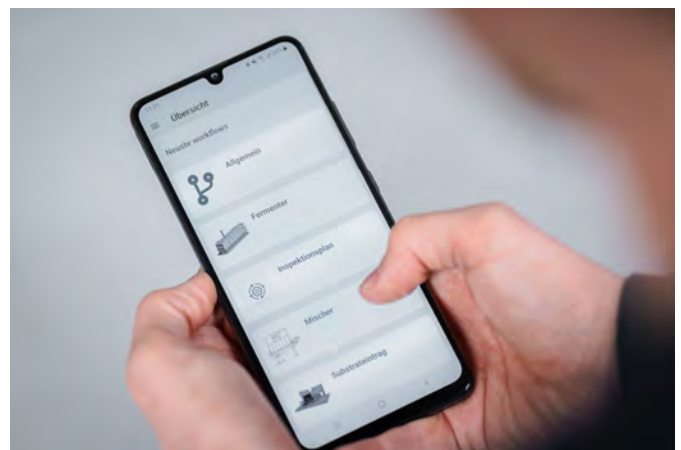
- Integrated documentation and data storage
- Digitalization solution for the operation and service of biogas plants

To achieve this, the correlation of biological, mechanical, and operational parameters, as well as analyses and their development over time, is crucial. Combined and continuous monitoring of the plant as well as the process biology in the digester, enables faults to be recognised at an early stage.

The cloud solution, in combination with the interactive communication tool, supports fast and targeted exchange between the plant operator and the manufacturer.

	Modules in Release Version	Individually expandable modules
Workflow-Management	✓	
Data Management	✓	
Ticket System	✓	
Visualisation & Monitoring	✓	
Predictive maintenance		✓
Spare parts management (Shop)		✓
AR*- supported Remote-Support		✓

*Augmented Reality





A monthly biological report informs you about the development of the plant's biology based on selected parameters such as pH value, FOS, and TAC. A traffic light system clearly visualizes the plant's status and highlights potential weaknesses.

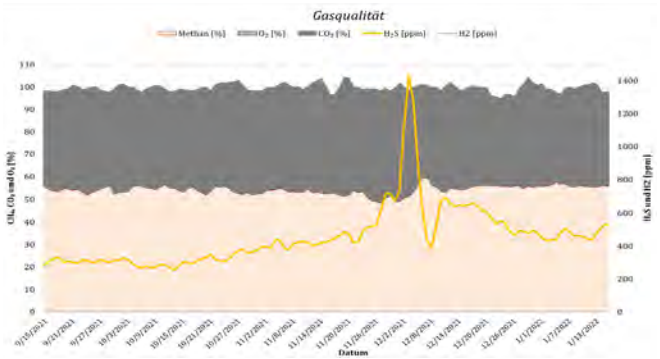
BIOLOGICAL SERVICE



ANALYZE	Our experts analyze the samples from your plant that you provide to us.
CONSULTING	You receive a process recommendation from us and learn how to make your processes more efficient and reduce potential risks.
ADDITIVES	We supply you with additives suitable for standard operation as well as for applications with increased requirements.
SERVICE	Our experts continuously coordinate with you regarding the condition of your plant.

To ensure that microorganisms produce maximum gas, ideal conditions must be maintained in the biogas plant. For a stable and efficient process, it is important to monitor the biological conditions, as this is the only way to detect warning signals early and take targeted action.

Benefit from our many years of experience in handling bacterial cultures and let us support you in achieving the highest possible gas yield.



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